



Macon Campus Library

Annual Statistics

Fiscal Year 2008

**Central Georgia
Technical College**

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Summary Statistics

Circulation		
Items Checked Out	Renewals	TOTAL
4781	1169	5950

Video / DVD Use		
Faculty Video / DVD Checkouts	Student Video / DVD Checkouts	TOTAL
334	436	770

Patron Maintenance			
Patrons Updated	Patrons Added	Patrons Deleted	TOTAL PATRONS PROCESSED
1714	744	14	2472

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Item Maintenance			
Items Updated	Items Added	Items Deleted	TOTAL ITEMS PROCESSED
766	2038	592	3396

Overdue Notices							
Overdue Items			Overdue Notices Printed				
1620			1 st	2 nd	3 rd	FINAL	TOTAL
			532	221	121	80	954

Library Instruction Classes					
Number of Sessions			Number of Students		
Day	Night	TOTAL	Day	Night	TOTAL
106	39	145	1176	334	1510

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Comment Card Statistics		
Number of Comment Cards	15	
Did you find what you were looking for?	YES	NO
	13	2
Was the staff helpful?	11	6
Comments:	<ol style="list-style-type: none"> 1. Why do you block things like Myspace Take It Off! 2. They don't let you get headphones 3. y'all are great 4. Great library. I enjoyed it. Thanks 5. Something has to be done about the noise in this library. Each time I come into this library I end up going to the one downtown so I can get some peace & quiet. People talk loudly amongst themselves, talk on their cell phones, laugh. I will not come back until something is done about the noise. I feel like I'm @ a football game. 6. Mr. Carter Nipper went far beyond the "Good Customer Service" to Great! I'm the Director of Financial Aid and needed access to ASU VPN. He took the time to call and facilitate my getting access. I am really grateful for his services and concern. Thank you. Thomas Harris, Jr. Director of Financial Aid Albany State University. 7. I didn't get the book I wanted but its good (garbled word) 8. She is so good to me and my child are here 9. Thanks 10. Thank you 11. Thank you 12. loud children continue to be a distraction. 13. thanks a lot. 14. They were a great help. Thank you staff and faculty 	

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Web Feedback Form Statistics				
Number of Responses	5**			
Location	Macon	Milledgeville	Web Site	TOTAL
	5	0	0	5
The Library has the information / materials I need	Always	Mostly	Seldom	Never
	3	1	0	0
The Library is responsive to my requests for assistance	4	0	0	0
The Library is attentive to students' needs	4	0	0	0
The Library Staff is helpful	5	0	0	0
The Library Staff is friendly	4	0	0	0
The Library Staff is knowledgeable	5	0	0	0
Comments	<ol style="list-style-type: none"> 1. Thanks for the helpful and needed tests for our students.* 2. Can you buy this book for the library? Leave No Nurse Behind: Nurses Working With Disabilities. ISBN 0-595-39649-6, is available for \$14.95 3. Do you have Dreamweaver 8 software? What are your hours? 			

*In reference to LearningExpress Library.

**1 respondent did not give ratings

**Central Georgia Technical College
Macon Campus Library
FY 2008**

In-House Use				
Reference Questions	Directional Questions	Instructional Assistance	Technical Assistance	TOTAL
2307	722	290	1928	5247
Assistance by Telephone		Assistance by E-mail		
829		151		

Periodicals Checked Out 93
--

Gate Count	
Total	Average Per Day
62847	307

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Check Outs				
Adult Fiction	Juvenile	Adult Non-Fiction	Reference	Computer Software
260	332	1149	13	136
3-Day Reserve	7-Day Reserve	14-Day Reserve	Hourly Reserve	Milledgeville Reference
0	400	196	2294	1
				TOTAL
				4781
Students	Faculty	Community	Other (ERR)	TOTAL
4458	295	28	0	4781

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Renewals				
Adult Fiction	Juvenile	Adult Non-Fiction	Reference	Computer Software
90	38	813	25	1
3-Day Reserve	7-Day Reserve	14-Day Reserve	Hourly Reserve	
0	41	92	3	
Milledgeville Non-Fiction	Milledgeville Reference			TOTAL
48	18			1169
Students	Faculty	Community	Other (ERR)	TOTAL
588	579	2	0	1169

**Central Georgia Technical College
Macon Campus Library
FY 2008**

Interlibrary Loan Statistics					
BORROWING					
Article Request		Book Request		Total Requests Made by CGTC	
Requested	67	Requested	92	Requested	159
Received	58	Received	86	Received	144
Pending	0	Pending	5	Pending	5
Unfilled	9	Unfilled	1	Unfilled	10

Interlibrary Loan Statistics					
LENDING					
Article Request		Book Request		Total Requests Made by Other Libraries	
Requested	82	Requested	118	Requested	200
Filled	61	Filled	87	Filled	148
Pending	0	Pending	0	Pending	0
Unfilled	21	Unfilled	31	Unfilled	52